

**KENTUCKY JUSTICE & PUBLIC SAFETY CABINET**  
**GRANTS MANAGEMENT BRANCH**  
**LIST OF POSSIBLE PERFORMANCE MEASURES FOR VOCA**

1. Number and Type of Victim(s) Served
2. Number and Type of New Victims Served
3. Number of Victims for which Service Information is entered within 24 hours of contact
4. Number and Type of Client Contacts
5. Number of Follow-Up Contacts
6. Number and Type of Referrals
7. Number of Referrals for Community Resources
8. Number of Victims Referred to Budget/Credit Counseling
9. Number of Victims Provided with Emergency Financial Assistance
10. Number of Victims Referred for Emergency Financial Assistance
11. Number of Victims Referred for Transitional Housing Programs
12. Number of Victims Referred for Job Training
13. Number of Victims Referred for Educational Programs
14. Number and Type of Services Provided
15. Number of Treatment Contacts
16. Duration of Treatment Engagement
17. Number of Counseling Sessions Provided
18. Number of Safety Plans Completed
19. Number of Victims Sheltered
20. Number of Nights of Overnight Shelter Provided
21. Number of Biopsychosocial Needs Assessments Administered to Victims
22. Number of Victims Treated based upon the Results of a Needs Assessment
23. Number of Counseling/Mental Health Provider Agencies Involved with Victims
24. Number of Victims Correctly Identified as needing mental health/counseling services
25. Number of Individuals Screened
26. Number of Participating Non-Offending Family Members
27. Number and Type of New Services Available to Victims of Crime
28. Number and Type of Crisis Intervention Services Provided
29. Number and Type of Victims Provided with Case Management Services
30. Establishment of a Safe/Neutral Location from which Services will be provided
31. Establishment of a Mechanism to Manage Victim Service Information
32. Number and Type of Individuals provided with Information about VINE
33. Number and Type of Victims who Receive Trauma Informed Services
34. Number of Materials Available in Alternative Formats for Victims with Disabilities
35. Number of Service Providers with Facilities that are Accessible for Victims with Disabilities
36. Number of Victims Provided with Crime Victims Compensation Information
37. Number of Victims who Apply for Crime Victims Compensation
38. Number of Multi-Agency Meetings Attended
39. Number and Type of Victims with Limited English Proficiency for which Services were provided
40. Number of Victim Materials Available in Languages other than English
41. Number of Victim Materials Translated to Languages other than English

42. Number of Sessions in which a Translator is Present
43. Number of Times an Interpreting Service has been accessed
44. Numbers of Times Language Line Services have been accessed
45. Number of Services Made Available in Languages Other than English
46. Victim Service Materials Available in Text-Free/Visual Formats
47. Number of Bi-Lingual Victim Service Staff Hired
48. Number of Presentations given in a Language other than English
49. Number of Programs/Services Targeted towards Underserved Victims
50. Number of New Agency Partners Identified
51. Number of Partnerships with Other Crisis Responders
52. Number of New Formalized Agreements for Service Provision
53. Number of Community Trainings Held and Number of Attendees
54. Number of Public Service Announcements regarding Victimization
55. Number of Community Forums regarding Victimization-Related Topics
56. Number and Type of Collaborative Efforts to Improve Victim Services
57. Number of New Volunteers Recruited
58. Number of Volunteers that Complete Initial Training
59. Number of Volunteers that Complete Advanced Training
60. Number and Type of Services Provided by Volunteers
  
61. Number and Type of Victims Provided with Information about Community Resources
62. Number and Type of New Trainings Provided for Victim Service Providers and Number of Attendees
63. Number of Education Sessions for Staff Providing Victim Services
64. Number of Attendees Receiving Continuing Education Units
65. Number of Victims Provided with Budget/Credit Counseling
66. Number of Victims who establish a Checking or Savings Account
67. Number of Victims who maintain a Checking or Savings Account
68. Number of Victims who improve their Credit Score
69. Number of Victims who receive Tax Preparation Assistance
70. Number of Victims who meet with the Prosecutor
71. Number of Community Based Advocates Trained
72. Number of Trainees with Improved Scores on \_\_\_\_\_
73. Number of Law Enforcement Staff attending Training
74. Number of Victims Assessed as High Risk of Lethality who Access Services
75. Number of Hispanic/Latino Victims Accessing Services
76. Number of Non-White Victims Accessing Services
77. Number of Key Stakeholder Meetings
78. Number of Key Stakeholders Attending Meetings
79. Number and Type of Outreach Efforts
80. Number of Strategic Plan Activities that have been implemented
  
81. Number of Victims Assisted with Victim Impact Statement
82. Number of Victims Provided with Written Notice
83. Number of Victims receiving Trauma Informed Services
84. Number of Victims who continue accessing Services
85. Number of Emergency Protective Orders extended beyond two weeks
86. Number of Closed Cases

87. Number of Unmet Service Needs
88. Number of Crime Related Problems (e.g. medical, financial, job-related)
89. Number of Staff Hours by Activity
90. Number and Type of Calls for Services
91. Number and Type of Victims Reporting Improved Coping Skills
92. Number of Victims Provided with Information about the Legal Justice Process
93. Number of Victims Provided with Individualized Support Regarding the Legal Justice Process
  
94. Improvements to Victim Functioning (describe what these will be)
95. Number of Victims who Report Satisfaction with Services during Participation
96. Number of Victims who Link Participation in Services with Increased Psychological Well-Being
97. Number of Victims who report exposure to new information
98. Number of Victims Demonstrating Enhanced Knowledge
99. Change in the Victim's confidence in the legal justice system
100. Change in Knowledge or Skills (describe how this will be measured)
101. Change in the Impact of Victimization on daily activities
102. Change in the Victim's likelihood of reporting future victimization
103. Change in Productivity Level
104. Change in Accuracy of Case Information Captured versus Previous System
105. Change in Time to Obtain Information
106. Change in Ability to Find Information
107. Change in Time to Complete a Task
108. Change In Physical/Emotional Safety